# Students

* Can register with email?
* Can register with facebook?
* Can register with phone number
* Verify phone-number or email
* Search courses
* Enter information about their university
* Enter information about their courses
* Enter information about their hobbies
* Enter information about their interests
* View tutor information
* Search tutors / sort
* Search courses by subject, university, hobbies, interests
* View map of tutors / courses nearby
* View tutor information - contact, history, ratings, price
* Register courses with tutor
* View current registered courses, classes
* Cancel class
* Message between tutor / students
* Notifications about up-coming class, cancellations, etc.
* At the end of the class , mark that the class was taken
* View availability of tutor
* Can pay online.
* Can ask for a refund? ( can be handled manually intially? )
* Bookings history
* Can utilize coupons
* Can see courses on his dashboard based on his age, school of study, class standard, syllabus, hobbies, interests etc.
* Can report / or be asked automatically if they passed their exam
* Book again
* MAYBE: Add tutorial on screen to guide the customer on the features available within the app
* .5 mins after every appointment is over, send “Leave Feedback” for customer to rate service (0 to 5 stars) (allow customer to disable this feature in settings)
* an option to choose “only house tutoring”)

# Tutors

* Can register with email?
* Can register with facebook?
* Can register with phone number
* Verify phone-number or email
* Enter information about their education / courses
* Enter information about their courses
* Message between tutor / students
* Accept / Reject class registrations
* Cancel class
* Message between tutor / students
* Notifications about up-coming class, cancellations ,etc
* Receive Payments
* Bookings history
* Preferred Places to meet
* Can create courses
* His portfolio can have images ( e.g. his calligraphy work, videos, etc.
* List of questions he would like to ask the student before he begins. ( could also be a test that assess if the student meets pre-requirements e.g. a student cannot do calculus 3 if he does not know calculus 1)
* Can receive payment online
* Add availability timings
* Add about yourself
* Upload id, transscript
* Add payment methods\
* Mangage schedule
* Create Batches of course teaching

**OTHER FEATURES**

* + Recommended Service Providers
  + 50+ hours of teaching gets discount
  + Coupons - maybe no need to pay
  + Hourly paid service providers
  + Different professionls across different areas of interest teaching things at different prices
  + E.g. calligraphy, arabic, football
  + We need to verify tutors and their capabilities
  + Payment gateways , refund etc.
  + Point rewards for customers and service providers - Add “Points” reward system for the service provider for when he accomplishes certain hours of tutoring/service (For “x” number of points → get % discount on next year subscription, for another “x” number of points → get “Recommended” badge on profile and provide free advertisement, for another “x” number of points → get flat AED cash back). Add “Points” reward system for the customer when he accomplishes a certain number of hours (milestone bar system?)
  + Badges
  + Maybe we provide certification upon completion also
  + Referrals and discounts -.Add reward system for “Referrals”, both for students and service providers (After a student refers to “x” number of other students → get % discount on next booking) (after a service provider refers to “x” number of other service providers, get flat AED to bank account or cash)
  + Group Sessions?
  + Offers not like coupons ?
  + We need to do load testing
  + App can be free for some time.
  + 5.In terms of conditions, have an exchange of phone numbers between two parties be illegal
  + Have “1 Day (24 hrs) Prior Notice” for cancelation between both parties (if tutor doesn't attend without prior notice → need to provide official excuse) (For student → pay fee or get black points / warning)
  + Can see class registration requests with all classes in that day, so he can also know if he can reach there on time? Maybe we can also show distance in km/miles from previous class. Or only we can show the distance in miles / km if the tutor we know cannot reach there on time. We can do the same for students also when the classes are too close in time but far away in distance?
  + Logging for crash

.Pass rate of students for the tutor?

* + Installing anaylitcs component Mixpanel
  + Extremely through Appium Tests / Automated Testing
  + Through testing on android and ios devices